



A Message from First National Bank of Omaha (FNBO) about Coronavirus (COVID-19) Preparedness

As the Coronavirus (COVID-19) begins to impact the communities we serve, we'd like to tell you about the steps we are taking throughout our business to protect the health and safety of our customers, employees and our communities.

FNBO shares the concerns that you have for the many individuals who have been affected by this illness. The health and safety of our customers and employees have always been top priorities. With the onset of COVID-19, we have implemented our pandemic plan and are partnering with local and regional health agencies and following the guidance of the Centers for Disease Control (CDC) for prevention. We are also making sure our employees have the information they need to [stay healthy or remain at home](#) if they aren't feeling well.

We'd like to point out that you can bank with us remotely via our website and mobile app, or by phone, if that's more convenient for you.

FNBO is also implementing our business continuity plans to ensure we can continue to effectively serve our customers in the event that COVID-19 impacts our work environment. Thanks to our preparedness and current business processes, and the guidance from the various health agencies, we are open for business and ready to serve our customers. As this situation continues to evolve, we will make every effort to monitor and act appropriately.

Thank you for being our customer.